

Chief Executive – Hoot Credit Union

Full-time | Permanent | £50,000 pa + 6% pension contribution

Closing date: 23:59 on 9 May 2024

This is a re-advertisement; previous applicants need not apply.

Hoot Credit Union is a member-owned financial services co-operative serving the people of Bolton and Bury. Hoot offers savings accounts and affordable loans to its members, and aims to provide products and services aimed at improving the financial well-being of its members.

The Chief Executive is responsible to the Board of Directors for the effective leadership and direction of the organisation, oversight of the proper making of loan decisions and legal matters related to debt recovery, and all day to day operations ensuring delivery of excellent customer service and long-term viability.

What's involved?

- Supporting and developing Hoot's Board of Directors.
- Ensuring that Hoot's systems and procedures work at their most efficient and in the interests of Hoot's members.
- The establishment of policies which promote Hoot's culture and vision.
- Leading others effectively in such a way that encourages development, maximum performance and engagement.
- The fair treatment of Hoot's members.

What are we looking for?

- An excellent communicator who thrives on providing a first-class customer service.
- Demonstrable skills in strategic thinking, leadership, governance and control, performance management, and the management of external relationships.

What you will need?

Substantial leadership experience ideally in the credit union/community banking sector.

Key Dates

Closing date for applications is Thursday 9 May. It is expected that interviews will take place in Bolton on 16/17 May.

Email david.batten@wisewithmoney.org.uk to arrange an informal discussion about the role.

For application process and further information go to
www.wisewithmoney.org.uk/careers

Application Process

Read the job description carefully and have a look around our website: Before doing anything, make sure you know what we are about and what the role involves.

Polish up your CV: Ensure it tells us what you can bring to the role and organisation. But make sure it's no longer than three pages!

Send this, together with a covering letter (no more than 500 words please), which answers the following questions:

- What personal experience and attributes would you bring to the role that could help us grow our brand and member base?
- From your research how do you feel your leadership style fits with our organisation?
- What are your greatest achievements relevant to this role over the last 2 years?

to: connect@wisewithmoney.org.uk no later than 23:59 on Thursday 9 May.