

Chief Executive – Hoot Credit Union

Full-time | Permanent | £50,000 pa + 6% pension contribution

Closing date: 23:59 on 24 March 2024

Hoot Credit Union is a member-owned financial services co-operative serving the people of Bolton and Bury. Hoot offers savings accounts and affordable loans to its members, and aims to provide products and services aimed at improving the financial well-being of its members.

The Chief Executive is responsible to the Board of Directors for the effective leadership and direction of the organisation, oversight of the proper making of loan decisions and legal matters related to debt recovery, and all day to day operations ensuring delivery of excellent customer service and long-term viability.

What's involved?

- Supporting and developing Hoot's Board of Directors.
- Ensuring that Hoot's systems and procedures work at their most efficient and in the interests of Hoot's members.
- The establishment of policies which promote Hoot's culture and vision.
- Leading others effectively in such a way that encourages development, maximum performance and engagement.
- The fair treatment of Hoot's members.

What are we looking for?

- An excellent communicator who thrives on providing a first-class customer service.
- Demonstrable skills in strategic thinking, leadership, governance and control, performance management, and the management of external relationships.

What you will need?

Substantial leadership experience ideally in the credit union/community banking sector.

Key Dates

Closing date for applications is Sunday 24 March. It is expected that interviews will take place in Bolton on Thursday 4 April.

Email david.batten@wisewithmoney.org.uk to arrange an informal discussion about the role.

For application process and further information go to

www.wisewithmoney.org.uk/careers